



# **ADVANTAGE** Virtualization Services for DATA CENTERS & CLOUD INFRASTRUCTURES

SRA OSS offers advanced services to help consolidate and migrate the current Server and Application infrastructure to the next generation of Virtualization in data centers for Enterprises and Managed Service Providers. These offerings are called ADVANTAGE services developed based on unique and proven methodology for our customers.

# SRA VDI with vSphere Fast-trak Service

## Overview

Through a series of detailed knowledge transfer workshops and a demonstration installation of VMware vSphere and VMware View in a non-production environment, participants get hands-on experience with both VMware vSphere and VMware View to learn how to efficiently create, provision, and manage the infrastructure necessary to support and manage the infrastructure necessary to support virtual desktops.

#### **Deliverables**

An interactive workshop that provides knowledge transfer on:

- VMware vSphere and its use for structuring and deploying virtual desktops Interactive workshop focusing on architecture, administration, and operations.
- Best practices guidance on installation, configuration, and management of components used for VMware View.
- Non-production, demonstration environment installed and configured including up to two ESX hosts and one VMware vCenter Server.
- Up to four (5) days on-site.
- Up to five (5) participants.

## **Objectives**

- Presentation.
- · Guided tour of VI and VMware web resources.
- · White boarding and Q&A.

## Requirements

- VMware vSphere and View supporting hardware and operating system environment with support for NAS, iSCSI, or SAN storage.
- Standard Desktop image for use in non-production demonstration.
- Conference room with projector and active network connections (file server connectivity required).
- Access to an Active Directory domain controller and the ability to create Windows accounts within Active Directory.
- · Access to a DHCP server.
- Ability to add fully qualified domain names (FQDNs) to your DNS environment (preferably auto-register for virtual desktops).

## This Fast-trak does not include licensing for vSphere or vCenter

- 60-day evaluation licenses will be used for VMware components.
- Note that unlicensed software has no support.
  - Licenses can be upgraded by purchasing the VMware license fee and subscription/support fee.

## This Fast-trak does NOT accomplish

- Comprehensive training on VI administration.
- Full plan and design of a VI solution tailored to your needs.
- Delivery of a production VI environment.
- Upgrade of an older VI environment.
- Other VMware solutions such as Virtual Desktop Manager Fast-trak.

## ADDITIONAL SERVICES

#### **Data Center Services**

- Planning
- Design
- Deployment
- Architecture
- Operations
- NOC Support
- Multi-Vendor Support
- Cisco
- HP
- IBM
- ORACLE
- EMC
- VMware

# Business Processes

- Policies and Standards
- Risk and Compliance
- ITIL and ITSM

# Security Services

- Vulnerability Assessment
- Remediation

## Virtualization

- Consolidation
- Migration

## Disaster Preparedness

Backups

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